

# **CONFERENCE**2013

A 2 DAY CONFERENCE WITH WORKSHOPS BY LEADING INDUSTRY EXPERTS AND PROMINENT THINKERS IN SAFETY TODAY!



PROF SIDNEY DEKKER



AUSTRALIA

**BRISBANE** 8/9 JULY

PERTH 3/4 JULY

**MELBOURNE 27/28 JUNE** 

PROF JOHN ADAMS



DR TODD CONKLIN



DR ROB ROBSON



CORRIE PITZER

BE IN THE
DRAW TO ATTEND
THE 2014 A.S.S.E
CONFERENCE,
IN FLORIDA, USA.
PRIZE INCLUDES AIRFARE,
ACCOMMODATION
AND CONFERENCE
REGISTRATION!

PRESENTED BY





# **PLENARY SESSIONS**

### SAFETY ON THE EDGE

### **DAY 1 PRESENTATIONS**

DAY 1	PRESENTATIONS	CONFERENCE 2013
08.00-08.30	Registration	
08.30-09.00	Introductions	
09.00-10.00	Dr Todd Conklin	
	Human error: There is very little 'human' in the 'error'	
	What if safety was defined in this way – "Safety is the ability f	or workers to do work in a
	varying and unpredictable world."	
	Under this definition, everything in safety management chang interventions, how we analyse accidents and what conclusior the stereotypical view we have of humans in the safety chain intentionally taking risks and their "behaviors have to change	ns we make. It redefines - that they are dumb,
	Todd will introduce you to a new understanding of safety, a di "human factor" and will most certainly challenge your beliefs – to the core!	
10.00-10.15	Coffee Break	
10.15-11.30	Corrie Pitzer	
	The seven delusions of near-zero organisations	
	Organisations that have suffered disasters have all been open performances measurements, and they all shared the same of well in control (of their risks), that compliant behaviour was 's the beasts of human error, of variability and unpredictability, the process, that risk is a simple, quantitative entity to be controll invincible. The closer you get to zero, the more acute these displacements.	delusions: that they were cafe', that they had tamed hat safety is a linear led, and that they were
	Corrie shows that these delusions may be rife in your organis	sation too
11.30-12.45	Professor John Adams	
	Risk is not rocket scienceit's more complicated	
	The behaviour of complex systems is inherently unpredictable risk assessments rest ultimately on subjective assumptions.	e and apparently objective
	Adams insists that risk is a word that refers to the future, and in the imagination. He will present his three favourite framing constructive discussion in the face of the infinitude of possible be imagined:	devices for promoting a
	<ul> <li>What kind of risks are you trying to manage?</li> </ul>	
	<ul> <li>How do you seek to manage it? – the "risk thermostat"</li> </ul>	
	<ul> <li>What perceptual biases do you bring to the discussion?</li> </ul>	
12.45-1.45	Lunch	
1.45-2.30	Dr Rob Robson	
	Black Swans are lurking in your safety systems	
	"Black swans" refer to unanticipated events that can disrupt tour enterprises, occasionally with disastrous consequences. surprises in performance are a fundamental feature of complet Understanding the characteristics of organisations that create or catastrophic surprises is an important role for the leaders allow for the increased anticipation of such "black swans".  Rob's presentation will assist you to see the black swans in y	These rare but significant ex adaptive systems. e conditions for disastrous of these systems and will
2.30-2.45	Break	
2.45-4.15	Professor Sidney Dekker	
2.40*4.10	Safety culture: Facts, fiction and faith	
	In pursuit of safety culture, we risk becoming preoccupied wire consequence events, like not wearing safety glasses. The fict culture because we have low counts on negative events—and And then we blow stuff up.	tion is that we have a safety
	Existing safety interventions targeting people's behaviour are fact. We should not see people as a problem to control, but a We need the courage to question industry standards—confrofaith with enlightenment.	as a solution to harness.
4.15-4.45	Panel discussions	
4.45-5.00	Close	_

Delegates provide rankorder of preferred workshops for Day 2

## **SPEAKERS**

A 2 DAY CONFERENCE FACILITATED BY LOCAL AND INTERNATIONAL SAFETY PROFESSIONALS:



**Professor Sidney Dekker** 



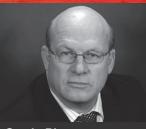
Professor John Adams



**Dr Todd Conklin** 



**Dr Rob Robson** 



**Corrie Pitzer** 

A MUST SEE EVENT FOR ALL SAFETY LEADERS AND MANAGERS



#### Professor Sidney Dekker

Professor Sidney Dekker currently leads the Safety Science Innovation Lab at Griffith University in Australia. He is also the author of many best-selling books in safety.



#### Professor John Adams

Emeritus Professor of Geography at University College London. He is an Honorary Member of the Institute of Risk Management, was awarded the Inaugural Roger Miller Essay Prize and is the author of "Risk".



#### **Dr Todd Conklin**

A Senior Advisor at the Los Alamos National Laboratory, USA, and a renowned specialist in the field of human safety management systems, organisational development and human reliability. Todd holds a Ph.D. from the University of New Mexico.



#### **Dr Rob Robson**

A specialist emergency physician, He is an Assistant Professor in the Department of Community Health Sciences of the University of Manitoba Faculty of Medicine the Principal Advisor to Healthcare System Safety and Accountability (HSSA), in Canada.



#### **Corrie Pitzer**

Founder and CEO of SAFEmap, and a leading safety consultant internationally. Corrie specialises in safety leadership, organisational behavior and change and he holds advanced qualifications in psychology, education, management and an MBA.

# CONCURRENT SESSIONS

### DAY 2 WORKSHOPS

07.30-08.00

#### Registration

08.00-10.00

#### **Concurrent workshops**

#### Workshop 1: Safety, differently

#### **Professor Sidney Dekker**

Best-selling author Professor Sidney Dekker has won worldwide acclaim for his groundbreaking work in human error and safety. This workshop will give you the opportunity to think differently about safety by engaging directly with the author and originator of many of the innovative ideas today. Sidney will talk with the group about topics ranging from the second victim, to just culture, to drift into failure, to understanding human error. There are probably no quick fixes to safety problems in your organisation, but there are empowering, enlightening new ways to approach them. In this workshop, you will do just that.

REGISTER NOW TO SECURE

YOUR PLACE

Early Bird Registrations close 30th April 2013

#### Workshop 2: How to influence what you cannot control

#### **Dr Rob Robson**

To make our systems safer, we need to understand why things go right. How can leaders and managers influence complex social systems so that they are more resilient? The workshop will review the four elements of a resilient organisation and propose several specific ways to influence the evolution of an enterprise, taking into account the characteristics of complex adaptive systems outlined in the "Black Swans" presentation. These tactics and techniques are part of the paradigm shift occurring in management in the 21st century so that enterprises can provide quality products in a safe and cost-effective manner.

#### Workshop 3: Safety: one half of risk (management)

#### **Professor John Adams**

To take a risk is to do something that carries with it the probability of an adverse outcome – an accident. Risks are taken in pursuit of rewards – "No Risk, No Reward" as the investment banker's mantra goes. Accidents and losses are, by definition, a consequence of taking risks: the more risks an individual takes, the greater, on average, will be both the rewards and losses he or she incurs. Adams' workshop will confront a number of key questions around the central theme of risk vs safety: Do we take enough risks? Do we have enough accidents?

# Workshop 4: "Safety: is not the absence of accidents...it's the presence of defenses."

#### **Dr Todd Conklin**

For decades we have thought that a good safety program was reflected on how many days an organisation went without having an accident. Wrong! This is a myth and an antiquated concept. Accidents, incidents and potential disasters may lurk around every corner or may be staring you right in the face. This workshop will help you to identify the complex, (and potentially fatal and costly) incidents in your organisation before they take place, develop a set of new skills for managers to drive safety in their workplace and create a roadmap for the transition to a new view of safety.

#### Workshop 5: Deep leadership - where no man has gone before...

#### **Corrie Pitzer**

The high-risk organisation (infantry battalions, skydiving team, oil rigs, mines...) has to lead safety in a fundamentally different way. They cannot focus on safe outcomes; learning from mistakes could be disastrous and risks have to be taken... daily. "Safety" and "leadership" are on a collision path...unless there is another way. And there is. It is the way that pioneers and explorers lead their teams into danger, into adversity and still overcome. This is deep leadership.

"Deep leaders" grasp the risks, they inspire people, share their passion, empower and embolden people and they dare to go beyond the tried and tested, into the unknown.

10.00-10.20	Break
10.20-12.00	Concurrent workshops Continued
12.00-1.00	Lunch
1.00-3.00	Plenary session and debates
3.00-3.20	Break
3.20-4.30	Final remarks
4.30-4.45	Conference Close

## SAFETY IS ON THE EDGE...

WE CAN STAY AS WE ARE AND REPEAT THE SAME THINGS IN SAFETY OVER AND OVER.

OR WE CAN CHANGE AND TAKE BOLD STEPS AND NEW DIRECTIONS INTO THE FUTURE.



# WE MAY NEED NEW DEFINITIONS, NEW TOOLS AND EVEN NEW THEORIES.

Our sacred cows are being challenged... by leading industry experts and prominent thinkers in safety today!

In this conference our presenters, all acclaimed, leading thinkers in this field, will "look into the future" of safety and risk management. Our second day offers a selection of individual workshops with these leading thinkers who will review the current approaches and technologies in safety and risk management and challenge their current limitations, discuss how we are missing the mark and offer new directions.

#### **Key insights from this conference:**

- ► That the same things that make an organisation successful can make it drift into failure.
- ► That "safety" does not come from control but from diversity and creativity.
- ▶ The characteristics of safety-critical organisations as typical complex adaptive systems (CAS).
- ► The distinction between managing safety and risk, perceptual biases and the risk thermostat.
- ► The 'new view' of safety and leadership and transitions to the new.
- ► The key concepts in 'deep safety' leadership for the high-risk workplace.
- ► Getting over the traps and pitfalls of "near zero delusions".

### REGISTER YOUR INTEREST

Title: First Name:	Surname:
Job Title:	Organisation:
Postal Address:	
City / State:	Postcode:
Phone:	Fax:
Mobile:	Email:
■ MELBOURNE 27/28 JUNE 2013	☐ <b>PERTH</b> 3/4 JULY 2013 ☐ <b>BRISBANE</b> 8/9 JULY 2013
HILTON ON THE PARK MELBOURN 192 Wellington Parade East Melbourne VIC 3002	HYATT REGENCY PERTH HILTON BRISBANE 99 Adelaide Terrace 190 Elizabeth Street Perth WA 6000 Brisbane QLD 4000

EARLY BIRD \$880 - PER PERSON [\$1045 - PER PERSON IF BOOKED AFTER 30TH APRIL 2013]

Registration fees include GST. Coffee and tea on arrival, morning tea, lunch and afternoon tea are also provided.

PLEASE FAX COMPLETED FORM TO
(08) 9335 3119 OR EMAIL EVENTS@IFAP.ASN.AU

OR FOR FURTHER INFORMATION CALL IFAP ON (08) 9335 3303





# **REGISTRATION FORM**

**CONFERENCE**2013



VENUE (please select)

# MELBOURNE 27/28 JUNE 2013 HILTON ON THE PARK MELBOURNE 192 Wellington Parade East Melbourne VIC 3002

☐ **PERTH** 3/4 JULY 2013

HYATT REGENCY PERTH 99 Adelaide Terrace Perth WA 6000 ■ BRISBANE 8/9 JULY 2013

HILTON BRISBANE 190 Elizabeth Street Brisbane QLD 4000

REGISTRATION FEES

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Registration fees include GST. Coffee and tea on arrival, morning tea, lunch and afternoon tea are also provided.

CONTACT INFORMATION

CONTACT INFORM	ATION					
Title:	First Name:		Surname:			
Job Title:		Organisation:				
Postal Address:						
City / State:				Pos	stcode:	
Phone:			Fax:			
Mobile:			Email:			
Special Dietary Rec	quirements:					
	S / AUTHORISATION  PT MY PAYMENT BY:  VISA	ster Card				
Card Number:					Expiry:	
Payment Amount:	\$					
Cardholder's Name	e:					
☐ <b>Invoice</b> Amo	ount:	<b>PO MUST</b> b	e attached to your registrat	ion for booking	g to be confirmed.	

#### CONFIRMATION AND PAYMENT

Payment in full is required with each registration before the event. A confirmation email will be sent confirming your booking.

#### CANCELLATIONS

Cancellations received in writing before Thursday 20 June 2013 will be accepted and a full refund given. No refunds will be given after this date for cancellations or non-attendance, however substitutes will be accepted. Non-attendances will be billed.

#### FURTHER INFORMATION

Please contact (08) 9335 3303 or email events@ifap.asn.au

#### TO SECURE YOUR BOOKING

PLEASE FAX COMPLETED REGISTRATION FORM TO (08) 9335 3119 OR EMAIL EVENTS@IFAP.ASN.AU BY THURSDAY 20 JUNE 2013



